



RETRACTION FORM - To be filled in and attached together with the return!

Name: _____

Sure name: _____

Order number: _____

Article number: _____

Product name: _____

Reason for return: _____

In accordance with Swedish legislation on consumer protection in the case of distance contracts, you have 14 days to withdraw your purchase from the time you have received the product. You have the right to open and check the goods. In cases where a reduction in value has occurred upon opening and checking the goods, MaltMagnus AB will charge the customer for this reduction in value.

You have an obligation to ensure that the product(s) are at our disposal within 14 days, otherwise the right of withdrawal does not apply. The right of withdrawal is only approved when MaltMagnus AB has received the item(s) and that they have been sent in according to the conditions mentioned below.

The item(s) must be sent to:

MaltMagnus AB
Östra Åby 408 Hagen
692 93 Kumla, Sweden

Keep in mind that you can NOT send the item(s) as a Service Point or where the package must be picked up at the delivery point. Goods subject to a fee will not be picked up! The product(s) must arrive at MaltMagnus' warehouse according to the address above. Suggest you send it as a business package.

You are obliged to keep the item(s) in the same good condition as when you received them. When returning, the return shipping must be paid and with an invoice/delivery note attached.

If the product(s) upon arrival at MaltMagnus AB turns out to be in such poor condition, heavily used or damaged that MaltMagnus AB considers it no longer salable as a new product, MaltMagnus AB will decide on a 100% reduction in value.

If the item(s) are damaged or lost due to your carelessness, poor packaging or are lost during transport to us, you lose the right to a refund for the item(s). MaltMagnus AB is not responsible for lost or damaged packages.

MaltMagnus AB is not responsible for the return shipping. In case of full acceptance of the right of withdrawal/return, the amount for the item(s) excluding return shipping will be refunded within 30 days, provided you have no unpaid invoices or debts to MaltMagnus AB.

The right of withdrawal does not apply:

- Food such as malt, yeast, hops, extracts, sugar, salt or similar products. Varor i kategorin REA.
- Made-to-order goods or goods manufactured or specially ordered specifically for an individual customer.
- Magazines and newspapers
- If the sealing has been broken on technical equipment.
- License keys for computer software.